DAMÓ

RESTAURANT POLICY

AGE RESTRICTIONS

To preserve the relaxed and intimate atmosphere of DAMÓ, our dining experience is thoughtfully designed for guests aged 12 and over. We kindly ask for your understanding that we are unable to accommodate younger children or prams.

ARRIVAL & TABLE DURATION

Please arrive at your confirmed reservation time. Tables are held for up to 15 minutes and are reserved for an allocated duration. Last-minute bookings may be seated at our high dining tables by the window on the bar floor, subject to availability.

DRESS CODE

We do not have a formal dress code, although smart-casual attire is encouraged. We kindly ask guests to avoid tracksuits, gym wear and casual sandals. Smart-casual dress is expected on Friday and Saturday evenings.

PETS

We regret that pets are not permitted inside the restaurant.

DEPOSITS & CANCELLATIONS

Where a deposit is required, it is refundable with at least 48 hours' notice of cancellation, or 72 hours for large group reservations. Please email us to request your refund, as our reservation system does not process refunds automatically.

PAYMENTS

Guests are welcome to make individual payments towards the final bill. However, we are unable to calculate separate itemised payments based on each guest's individual food and drink orders.

SERVICE CHARGE

A 12.5% service charge is added to the final bill. 100% of the service charge goes to our team.

LARGE PARTY PRE-ORDERS

For larger reservations, starters and mains must be pre-ordered at least four days before your visit. Please include each guest's name alongside their chosen dishes.

MENU REQUESTS

Weekly specials and specific menu requests may be accommodated with sufficient advance notice, subject to availability.

ALLERGIES & DIETARY REQUIREMENTS

Please inform us of any allergies or dietary requirements when booking. We take great care in preparing our dishes, but cannot guarantee an entirely allergen-free environment.

SEATING PREFERENCES

We will always do our best to accommodate seating requests; however, specific tables and seating areas cannot be guaranteed.

WAITING LIST & AVAILABILITY

If your preferred date or time is unavailable, please email us to join our waiting list. We will be delighted to contact you should a table become available.

CELEBRATION CAKES

You are welcome to bring your own celebration cake. Please note that a cake service fee applies.

DECORATIONS

Decorations are welcome; however, Blu Tack, tape and similar adhesives must not be applied to walls or interior finishes.

Thank you for choosing DAMÓ. We look forward to welcoming you.